MENTORS PITCH

Privacy Policy

March 2025

Mentors Pitch Group is a global financial services provider. Mentors Pitch is a registered trademark of the group,
which operates through entities including MP Global Markets Int Ltd and MP Capital Limited.
Website: www.mentorspitch.com

Privacy Policy

March 2025

1. Mentors Pitch, including all subsidiaries, affiliates and associated companies (Mentors Pitch, it, we, us or our), promises to treat your personal information carefully and responsibly.
2. Personal information includes any information that lets Mentors Pitch identify you as a unique individual, such as your name/s and surname combined with your physical address, contact details and/or passport/identity number.
3. Personal information also refers to the personal information that uniquely identifies a legal entity, such as the trading name of a company combined with the company registration number.
4. Special personal information includes that which details your race or ethnic origin, religious and philosophical beliefs, political persuasion, trade union membership, health or sex life, biometric information or any criminal behaviour which relates to alleged criminal offences or proceedings.
5. Personal information may be given to or collected by Mentors Pitch in writing as part of a written or online application form, electronically (email), telephonically, online (Mentors Pitch or Mentors Pitch Trader) or via the Mentors Pitch trading App.
6. Processing of personal information includes any initial processing that Mentors Pitch does when we first collect your personal information. It also includes any further and ongoing processing that Mentors Pitch is allowed to carry out legitimately in terms of the reasons listed below. The term 'processing' includes collecting, using, altering, merging, linking, organising, disseminating, storing, retrieving, disclosing, erasing, archiving, destroying or disposing of personal information. This may include processing required to confirm your identity, to process transactions, to manage your account, to comply with record keeping regulations, to identify, prevent and investigate any fraudulent or illegal activity or any other requirements of a competent authority.
7. Mentors Pitch are obligated to comply with AML Regulations among other laws & regulations, and are required to keep certain documentation to ensure we remain compliant. This may be made available to relevant authorities on their request for legal purposes only. Please note that Mentors Pitch will only collect and process your personal information for the reason you provided it to us, or to enable us to comply with the requirements of specific laws that we are governed by.
8. Mentors Pitch may process your personal information to protect your or our legitimate interests.
9. Mentors Pitch will not collect and process personal information about you that we do not need for this purpose.
10. Furthermore, Mentors Pitch will not process your special personal information unless:
    - **10.1** You have consented to Mentors Pitch processing it;
    - **10.2** It is necessary to exercise or defend a right or obligation in law;
    - **10.3** It is necessary to comply with an international legal obligation of public interest;
11. It is for certain historical, research or statistical purposes that would not adversely affect your privacy; or
12. You have deliberately made your information public.
13. Mentors Pitch to provide you with your chosen product and/or service. This information can be provided in writing, electronically or telephonically, but it must be accurate and complete. If Mentors Pitch does not receive the necessary personal information, we may not be able to continue with your application. If you are already a(n) customer and Mentors Pitch asks you for this information and you do not provide it, Mentors Pitch may suspend the provision of the product and/or services for a period of time, or as the case may be, even terminate our relationship with you.
14. These may include public records, places where you may already have made your personal information public (for example, on social media), credit bureaus, or individuals/directors whom you have appointed as your representative, where you are a corporate entity. Mentors Pitch will only collect your personal information from other sources where we are legally entitled or obliged to do so, and you are entitled to ask Mentors Pitch which sources they used to collect your personal information.

15. In most cases, personal information will be collected directly from you, but there may be other instances when Mentors Pitch will collect personal information from other sources. These may include public records, places where you may already have made your personal information public (for example, on social media), credit bureaus, or individuals/directors whom you have appointed as your representative, where you are a corporate entity. Mentors Pitch will only collect your personal information from other sources where we are legally entitled or obliged to do so, and you are entitled to ask Mentors Pitch which sources they used to collect your personal information.
16. For the purposes outlined above, Mentors Pitch will, in most instances, collect and process your personal information internally. However, there are times when Mentors Pitch needs to outsource these functions to third parties, either within Mentors Pitch Group or external to Mentors Pitch, including parties in other countries. Where your personal information is shared internally within Mentors Pitch, such sharing will be carried out only for the purposes outlined above.
17. We may send general, promotional, and transactional mobile messages in various formats through to our clients and the following policy is for the use of our mobile messaging marketing service. Please read it carefully to understand how we collect, use, and manage your data.

Collection of Phone Numbers

We collect various information only when you voluntarily provide it to us, for example, during transactions, inquiries or when you sign up for our promotional messages. You can opt in to receive these mobile messages.

Use of Phone Numbers for Mobile Messaging

Your phone numbers are primarily used to provide you with personalized services, updates, and promotional offers. These mobile messages may relate to our products, services, discounts, or any updates that we hint may interest you. Mobile messaging charges may be applied by your carrier. We will only share your phone number with our mobile messages provider, subject to their privacy policy.

Opting out of Marketing Messages

If at any time you wish to stop receiving marketing messages from us, you can opt out. Please note that the opt-out process may take up to 10 business days to become effective. During this period, you may still receive some messages from us.

Privacy of Phone Numbers

Once you have opted out, we will not send you any more mobile messages, nor will we sell or transfer your phone number to another party.

Mentors Pitch reserves the right to change this Agreement at any time. All changes to this Agreement will be posted on the website. Unless otherwise stated, the current version shall supersede and replace all previous versions of this Agreement.

12th March 2025